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Vendor Accepts Full Responsibility for Primary Election Ballot Error

JACKSONVILLE - Mike Hogan, the Duval County Supervisor of Elections, received a letter of apology from Mark W. Kelley, Vice President-Ballot Management Services at Election Systems & Software (ES&S) today. In the letter, Mr. Kelley apologized for ballot issues some Duval County voters experienced during the August 28 Primary Election.

On Primary Election Day, some of the ballots provided to the Supervisor of Elections office were slightly too wide to fit into the DS-200 tabulation machines. Mr. Hogan and his staff quickly identified and solved this problem, allowing voting to continue unimpeded.

“After our review of the ballot samples you provided, we confirmed the problem was a ballot-cutting issue that occurred on our end and are working to determine whether it was equipment related or operator error,” Mr. Kelley wrote in his letter.

“We take complete ownership of these ballot-related issues,” Kelley added.

For more information, please call Supervisor Hogan at 904-630-7757.